Centacare Child Care Services is part of Centacare in the Catholic Archdiocese of Brisbane. A professional, non-profit organisation, we form part of a network of community services.

VISION

Leading social change
Strengthening families
Supporting people and communities
in the Spirit of the Gospel

MISSION

To support families with young and school aged children through child care which:

- Recognises and promotes parents/carers as the primary care givers.
- Welcomes families in all their diversity and respects their individuality.
- Provides care in an environment which is nurturing, enjoyable and supports children’s developmental and educational needs.
- Builds and enhances a sense of belonging with families and community.
- Values and promotes the importance of childhood and the significant role we play as educators of and advocates for children.

VALUES

Our values are based on Catholic Social Teaching

<table>
<thead>
<tr>
<th>We Value:</th>
<th>Therefore we are committed to:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Human Dignity</td>
<td>Respecting and affirming the worth and spirituality of each person.</td>
</tr>
<tr>
<td></td>
<td>Acknowledging and valuing the uniqueness and potential of each child.</td>
</tr>
<tr>
<td></td>
<td>Recognising and respecting the parent/carer/child relationship in all interactions with children.</td>
</tr>
<tr>
<td>Respect for the individual</td>
<td>Demonstrating compassion in all interactions with children, families and staff.</td>
</tr>
<tr>
<td>Interdependence and community</td>
<td>Promoting the importance of childhood and children's best interests through community education and influencing social policy.</td>
</tr>
<tr>
<td>Justice and equity</td>
<td>Ensuring a child safe culture where the joy of childhood is celebrated.</td>
</tr>
<tr>
<td>Transparency and accountability</td>
<td>Working with other agencies and groups to further the best interests of children and families.</td>
</tr>
<tr>
<td>Working together</td>
<td>Welcoming children, families and staff and assisting them to develop a sense of belonging within and through Centacare Child Care Services.</td>
</tr>
<tr>
<td>Diversity</td>
<td>Working in a fair, open and transparent manner in our dealings with all children, families, staff and the community.</td>
</tr>
</tbody>
</table>
SERVICE PHILOSOPHY AND GOALS

OSHC is committed to providing quality care for children in a safe, supportive, nurturing environment, for prep and school aged children.

OSHC program aims to capture the children’s likes, interest and hobbies, develops children’s potential and enables children to achieve independence.

Our program offers children the opportunity for imaginative play and self initiated activities whilst supporting the value of play in middle childhood in an environment that fosters awareness, promotes trust and delivers an atmosphere of encouragement, affirmation and forgiveness. We do this by providing:

- programs that are designed to cater to the children's age, skill, interests and abilities through a variety of challenging and recreational activities, that incorporate elements of play with elements of daily real-life experiences and provides opportunities to experience different cultures
- flexible and adaptable programs that are evaluated regularly and planned using information about the children’s interests, abilities, hobbies and likes, through observations, regular surveys and the children’s enrolment forms
- an environment where children, parent/carers and staff, are treated with respect and their individual uniqueness is acknowledged, valued and supported (see Inclusion Policy & Respect For Children Policy)
- a service which aims to cater for all children and their families to the best of their abilities and available resources
- a service which encourages parent/carer and community participation through the Advisory Committee (which may include representatives from the Parish Community, School Community, Parents, Staff and the Regional Coordinator from Centacare Child Care Services), Parent suggestion box, and ongoing daily verbal feedback.
- a procedure to ensure that the best service possible is provided, by accessing OSHC Families, Centacare Child Care Services and the Parish (if applicable), who will then collaborate in relation to the OSHC operations and together will develop a broad range of policies and strategies to facilitate the effective operation of the service that best meets the needs of all stakeholders.
- a cooperative working relationship with parents as the primary care givers responsible for the nurturing, care and safety and development of their children.
- a service that welcomes open discussion on all issues relevant to the operations, and encourages co-operative partnerships with families and communities, by operating in an open and transparent manner.

The laws and other provisions affecting this policy include: Child Care Act, 2002 (ss.9, 76) All Quality Principles

GOALS

As a team we are committed to:

- directly and indirectly promoting values consistent with Catholic Teachings
- providing support for each other
- respect for each other’s strength’s and talents
- being appropriate role models
- respectful of each other’s uniqueness
- working co-operatively with each other, families, community and our Parish
- attending professional development training

For the children we are:

- providing an environment where children are treated with respect and their individual uniqueness is acknowledged, valued and supported
- providing meaningful programs that are designed to cater to the children's age, skill, interests and abilities through a variety of challenging and recreational activities, that are fun and based on real-life experiences
- providing opportunities to experience different cultures through cooking, play & craft
- consistent and fair in our approach to behaviour management
- being a voice for the children’s creative abilities
- assisting the children to make the best choices possible
- taking an interest in each child's talents, hobbies and interests
- constantly updating equipment and resources to best meet their ages and needs, and requests
- working together with the school, parish and parents and broader community
- providing nutritious snacks based on Nutrition Australia's guidelines, and child, parent feedback.
- providing a feedback box for the children to submit their concerns and grievances